

# FY2020 - Performance Measurement Module (Sys PM)

## Summary Report for IL-514 - DuPage County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.  
**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	1116	721	49	81	32	15	36	21
1.2 Persons in ES, SH, and TH	1287	894	99	167	68	25	63	38

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1081	872	213	411	198	43	167	124
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1254	1023	254	426	172	64	242	178

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	2	0	0%	0	0%	1	50%	1	50%
Exit was from ES	223	59	26%	21	9%	6	3%	86	39%
Exit was from TH	60	3	5%	3	5%	0	0%	6	10%
Exit was from SH	3	1	33%	0	0%	0	0%	1	33%
Exit was from PH	110	5	5%	5	5%	1	1%	11	10%
TOTAL Returns to Homelessness	398	68	17%	29	7%	8	2%	105	26%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	309	328	19
Emergency Shelter Total	178	177	-1
Safe Haven Total	2	4	2
Transitional Housing Total	119	137	18
Total Sheltered Count	299	318	19
Unsheltered Count	10	10	0

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	1321	982	-339
Emergency Shelter Total	1144	802	-342
Safe Haven Total	7	10	3
Transitional Housing Total	189	196	7

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	197	187	-10
Number of adults with increased earned income	30	18	-12
Percentage of adults who increased earned income	15%	10%	-5%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	197	187	-10
Number of adults with increased non-employment cash income	76	73	-3
Percentage of adults who increased non-employment cash income	39%	39%	0%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	197	187	-10
Number of adults with increased total income	89	84	-5
Percentage of adults who increased total income	45%	45%	0%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	54	58	4
Number of adults who exited with increased earned income	17	16	-1
Percentage of adults who increased earned income	31%	28%	-3%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	54	58	4
Number of adults who exited with increased non-employment cash income	28	27	-1
Percentage of adults who increased non-employment cash income	52%	47%	-5%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	54	58	4
Number of adults who exited with increased total income	39	37	-2
Percentage of adults who increased total income	72%	64%	-8%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1239	875	-364
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	459	398	-61
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	780	477	-303

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1334	1020	-314
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	488	459	-29
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	846	561	-285

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	37	72	35
Of persons above, those who exited to temporary & some institutional destinations	12	24	12
Of the persons above, those who exited to permanent housing destinations	3	8	5
% Successful exits	41%	44%	3%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1012	759	-253
Of the persons above, those who exited to permanent housing destinations	309	260	-49
% Successful exits	31%	34%	3%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	381	386	5
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	361	382	21
% Successful exits/retention	95%	99%	4%

## **FY2020 - SysPM Data Quality**

### **IL-514 - DuPage County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2020 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	164	163	163	166	121	116	115	136	358	375	347	352	32	68	107	92				
2. Number of HMIS Beds	164	163	163	166	121	113	115	136	358	375	347	352	32	68	107	92				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	100.00	100.00	100.00	97.41	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	974	972	1158	823	198	199	183	197	383	404	403	419	299	282	346	279	15	7	18	102
5. Total Leavers (HMIS)	784	788	928	686	88	97	66	79	44	45	60	41	216	159	241	175	14	6	15	73
6. Destination of Don't Know, Refused, or Missing (HMIS)	369	401	536	351	0	3	1	0	3	2	1	1	1	1	6	1	0	0	4	7
7. Destination Error Rate (%)	47.07	50.89	57.76	51.17	0.00	3.09	1.52	0.00	6.82	4.44	1.67	2.44	0.46	0.63	2.49	0.57	0.00	0.00	26.67	9.59