



**DuPage Housing Authority**  
 711 E Roosevelt Rd, Wheaton, IL 60187  
 PH: 630.690.3555 FAX: 630.690.0702  
[www.dupagehousing.org](http://www.dupagehousing.org)

**Kendall Housing Authority**  
 811 W John St., Yorkville, IL 60560  
 PH: 630.553.8093 FAX: 331.207.8923  
[www.kendallhousing.org](http://www.kendallhousing.org)



## Creating a DuPage Housing Authority Online RENTCafe Account without a Registration Code

1a.) **If you are using a computer or tablet**, once on the landing page at [www.dupagehousing.org](http://www.dupagehousing.org), pass your mouse over or tap 'Applicants' from the top menu bar and then select 'Applicant Housing RENTCafé' from the drop-down menu as shown below.

**Important: If you are using a mobile device, skip this step and proceed to the next step.**

The screenshot shows the DuPage Housing Authority website. At the top left is the DHA logo. The main header reads "DUPAGE HOUSING AUTHORITY". To the right, contact information is provided: "711 E. Roosevelt Road, Wheaton, IL (Map)", "Phone: (630) 690-3555 / Fax: (630) 690-0702", and "Email: info@dupagehousing.org". A dark navigation bar contains the following menu items: PROGRAMS, APPLICANTS, PARTICIPANTS, PORTABILITY, LANDLORDS, and ABOUT US. The "APPLICANTS" menu is open, showing a list of options: "Applicant Housing Rent Café", "WAIT LIST - CLOSED", "Current Applicant Information", "Income Limits 2018", "Project Based Voucher Wait List Information", "VAWA", and "FAQ's - Wait List". A yellow circle highlights "Applicant Housing Rent Café", and a yellow arrow points to it from the right. Below the navigation bar, the page content includes a "welcome..." message, "ANNOUNCEMENTS" (with a notice about closed wait lists and VASH vouchers), and "RECENT PUBLIC NOTICES" (listing various agendas and minutes).



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1b) **If you are using a mobile device**, click the downward-pointing arrow next to 'Navigation' and scroll down to tap or select 'Applicant Housing Rent Café' as shown below.







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2.) The login page will then appear. Click or select **'Click here to register'**.

## Login

All DuPage and Kendall Housing Authority Wait Lists are now CLOSED.

Please follow our websites, [www.dupagehousing.org](http://www.dupagehousing.org) or [www.kendallhousing.org](http://www.kendallhousing.org), for announcements

User Name

Password

Login

[Forgot password?](#)  
[Click here to register](#)

Welcome to the Housing Café for the Authorities.

With a free account, you can:

- ✓ The Housing Café website is used to apply for any as a wait list Applicant, or as a Housing Choice Voucher
- ✓ To use the Housing Café website, you need a User Name and Password
- ✓ If you are applying for an OPEN Wait List, Simply click on "Create My Account" and then select "Create My Account" You will move forward to the next step. IMPORTANT: YOUR USER NAME MUST BE YOUR LAST NAME





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3.) The page shown below will then appear. Click or select **'Create My Account'**.

DuPage Housing Authority Affordable Housing in DuPage County, IL  
<http://www.dupagehousing.org/>

**At this time, there are no Wait Lists open to apply for with either DuPage Housing Authority or Kendall Housing Authority.**

[Create My Account](#) ←



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4.) The page shown below will then appear. Click or select '**I do NOT have a registration code**'.

The screenshot shows a web interface with a blue header bar. Below the header, there are two logos: KHA (Kendall Housing Authority) on the left and DHA (DuPage Housing Authority) on the right. The main content area is white and contains the following text in red: "At this time, there are no Wait Lists open to apply for with either DuPage Housing Authority or Kendall Housing Authority." Below this text, there are two buttons. The top button is labeled "I have a registration code". The bottom button is labeled "I do NOT have a registration code". A yellow arrow points to the bottom button.



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5.) An online registration form as shown on the next two pages will then appear.

Complete all the fields, and then select both the 'I have read and accept the **'Terms and Conditions'** box and the **'I'm not a Robot'** box, then click or select **'Register'** at the bottom of the page.

The registration process is required only one time. After registering, you will only need to login, using your User Name (which is your Email address) and your Password, to access your online account.

**Important:**

- **Please note that going forward your email address will become your User Name and it will be one of the two credentials (the other being the password described below) that are needed to log into your account.**
- **Passwords must be a minimum of ten characters in length and must contain at least one of each of the following:**
  - **at least one capital (upper-case) letter**
  - **at least one small (lower-case) letter**
  - **at least one number**
  - **at least one symbol**
  - **a minimum of 10 characters**
- **When entering your SSN, do not include any dashes; enter numbers only.**



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## Upper Half of Registration Screen



**At this time, there are no Wait Lists open to apply for with either DuPage Housing Authority or Kendall Housing Authority.**

### Personal Details

First Name\*

Last Name\*

SSN#\* (If you do not have a SSN, please enter 999-99-9999)

Phone (Home)\*



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## Lower half of Registration Screen

### Account Information

Email Address\* (Your email address is your user name)

Password\*

Confirm Password\*

I'm not a robot  reCAPTCHA  
Privacy - Terms

I have read and accept the [Terms and Conditions](#)

\* Required fields

[Register](#)





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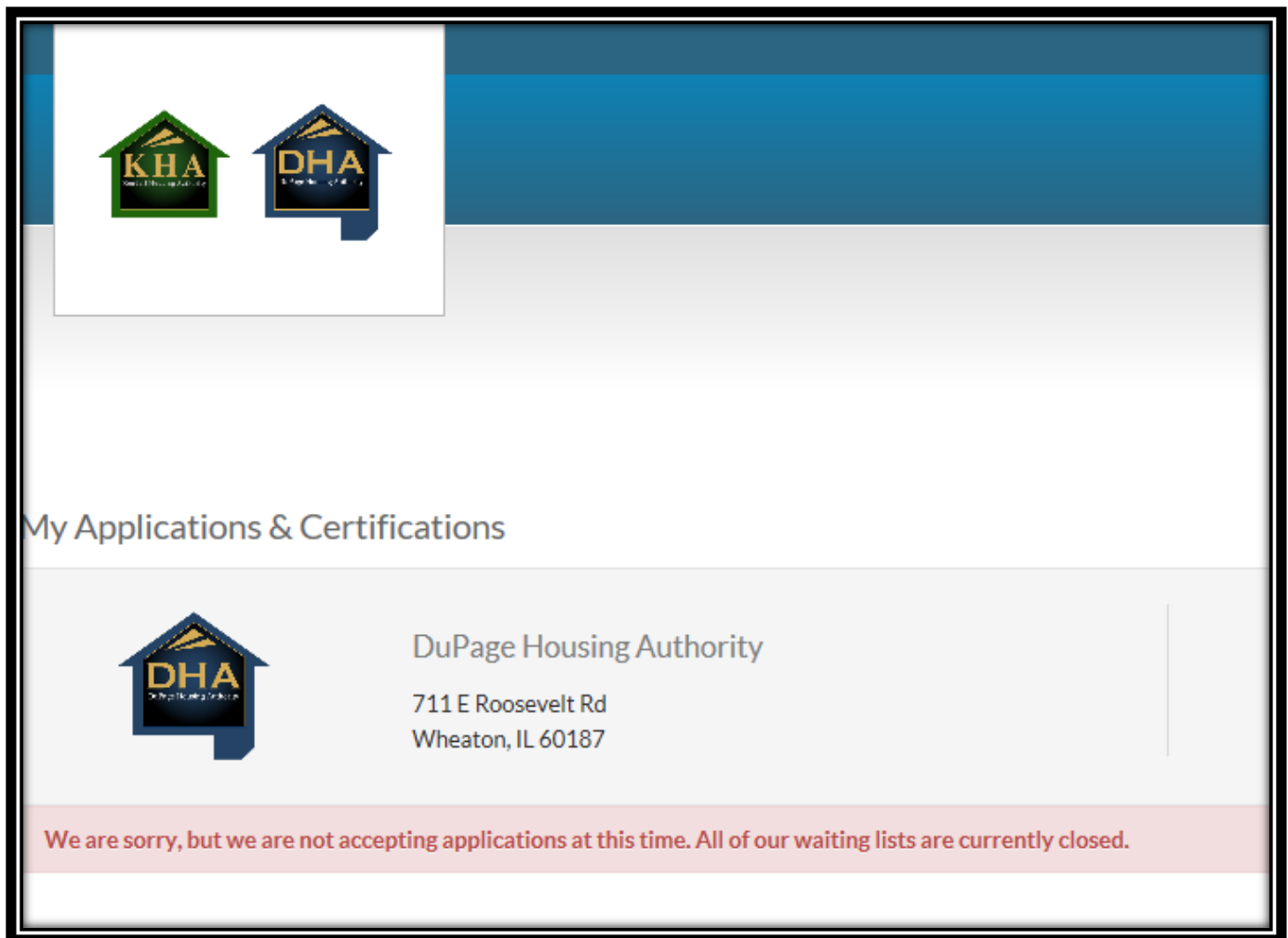
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6.) After clicking / selecting **'Register'**, you will be taken into your online account and the 'Home' screen shown below will appear. When future Wait List openings occur, the application process will take place online, within your account. When applying for an open Wait List, log into your account and the Wait List application process will begin automatically.

DuPage and Kendall Housing Authorities posts notifications of Wait List openings on their webpages, [www.dupagehousing.org](http://www.dupagehousing.org) and [www.kendallhousing.org](http://www.kendallhousing.org), as well as with other social service agencies. Please follow our websites to learn of future Wait List openings.

Thank you for creating an account with the DuPage and Kendall Housing Authorities!



The screenshot shows a web interface with a header containing the KHA and DHA logos. Below the header is a section titled "My Applications & Certifications". Under this section, the DuPage Housing Authority logo is displayed next to its contact information: "DuPage Housing Authority", "711 E Roosevelt Rd", and "Wheaton, IL 60187". At the bottom of the page, a red banner contains the message: "We are sorry, but we are not accepting applications at this time. All of our waiting lists are currently closed."